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|  | **U.S. Office of Special Counsel**  Follow-Up Mediation Survey |  |

Thank you for participating in our follow-up survey. Your feedback is important.

**For the purpose of this survey, the word “mediation” refers to all interactions with the OSC ADR Unit.**

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| 1. Did your OSC mediation result in a settlement agreement?  Yes  No  N/A  Don’t Know |  |
| If **YES**: | If **NO**, **N/A**, or **DON’T KNOW**: |
| 2. My understanding of the settlement when I signed it was correct.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A  Please explain your answer.    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 2. My workplace situation improved because I went through mediation.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A  Please explain your answer.    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 3. I am satisfied with the settlement.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A | 3. I would use mediation in the future.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A |
| Please explain your answer.    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  4. My workplace situation improved because I went through mediation.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A  Please explain your answer.    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  5. I would use mediation in the future.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A  6. I would recommend mediation at OSC to a colleague or friend.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A | 4. I would recommend mediation at OSC to a colleague or friend.  Agree Strongly  Agree Somewhat  Neither  Disagree Somewhat  Disagree Strongly  N/A |